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Attorney Docket No. P24200

In re application of : William R. JONES et al

Application No. : 10/689, 077

Mail Stop Amendment

Group Art Unit: 2643

Filed : October 21, 2003

Examiner: Q.D. Tran

For : USER INTERFACE AND SYSTEM TO FACILITATE TELEPHONE
 CIRCUIT MAINTENANCE AND REPAIR

Mail Stop Amendment

U.S. Patent and Trademark Office

220 20th Street S.

Customer Window

Crystal Plaza Two, Lobby, Room 1B03

Arlington, VA 22202

Sir:

Transmitted herewith is a **Response under 37 C.F.R. 1.111** in the above-captioned application.

_____ Small Entity Status of this application under 37 C.F.R. 1.9 and 1.27 has been established by a previously filed statement.

_____ A verified statement to establish small entity status under 37 C.F.R. 1.9 and 1.27 is enclosed.

X Statutory disclaimer

_____ No additional fee is required.

The fee has been calculated as shown below:

Claims After Amendment	No. Claims Previously Paid For	Present Extra	Small Entity		Other Than A Small Entity	
			Rate	Fee	Rate	Fee
Total Claims: 19	*20	0	x 9=	\$	x 18=	\$0.00
Indep. Claims: 3	**3	0	x 43=	\$	x 86=	\$0.00
Multiple Dependent Claims Presented			+145=	\$	+290=	\$0.00
Extension Fees for _____ Month(s)				\$		\$0.00
Terminal disclaimer						\$110.00
Total:				\$	Total:	\$110.00

* If less than 20, write 20

** If less than 3, write 3

_____ Please charge my Deposit Account No. 19-0089 in the amount of \$_____.

X A check in the amount of \$ 110.00 to cover the filing/extension fee is included.

X The U.S. Patent and Trademark Office is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 19-0089.

X Any additional filing fees required under 37 C.F.R. 1.16.

X Any patent application processing fees under 37 C.F.R. 1.17, including any required extension of time fees in any concurrent or future reply requiring a petition for extension of time for its timely submission (37 C.F.R. 1.136(a)(3)).

Bruce H. Bernstein
 Bruce H. Bernstein
 Reg. No. 29,027

P24200.A02



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: William R. JONES et al.

Group Art Unit : 2643

Serial No: 10/689,077

Examiner: Q.D. Tran

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For: USER INTERFACE AND SYSTEM TO FACILITATE TELEPHONE
CIRCUIT MAINTENANCE AND REPAIR

RESPONSE UNDER 37 C.F.R. §1.111

U.S. Patent and Trademark Office
220 20th Street S.
Customer Window, Mail Stop _____
Crystal Plaza Two, Lobby, Room 1B03
Arlington, VA 22202

Sir:

In response to the Official Action of August 13, 2004, in which a three month shortened statutory period for response was set to expire on November 15, 2004, (November 13, 2004 falling on a Saturday), Applicants respectfully request reconsideration and withdrawal of the outstanding rejections, and an indication of the allowability of all the claims pending in the present application in view of the herein-contained amendment and remarks.

Amendments to the Specification begin on page 2 of this Amendment.

Remarks begin on page 3 of this Amendment.